

Dale Hopson, Th.D.

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CAREER OBJECTIVE

To obtain a position that will allow me to utilize my years of professional/leadership experience and social service skills to increase the on-going success of an organization and prepare me for opportunities of promotion and advancement within the organization.

Core Competencies Include:

Conflict Resolution	Security Training	Law Enforcement/Active Shooting Trainer
Team Leadership	Motivational Speaking	Project Management Skills
Communication Skills	Interpersonal Skills	Presentation Skills
Mentor/Advisor/Counselor	Innovative Solutions	Leadership Development

Computer Skills: Microsoft Office Suite, Microsoft Teams, Microsoft Access, Microsoft Outlook, Adobe Reader, Internet Explorer, Google Chrome, Safari, Mozilla Firefox, Macintosh Systems, Lotus

PROFESSIONAL EXPERIENCE

California Worship Center **Los Angeles, California**
Position: Director of Security June 2016 to Current

- Director of security operations for a mega non-denominational international ministry

PATH (People Assisting The Homeless) **Los Angeles, California**
Position: Safety Security Manager June 2023 to Current
Site Support/Intake Supervisor Jan 2023 to June 2023

- Manage and oversee security training staff and operations; Investigated and resolved issues
- Develop, schedule, implement, monitor, and evaluate security programs, projects and operations
- Execute the responsibilities according to lawful and ethical standards
- Utilize personal judgment and initiative to develop effective/constructive solutions to challenges and obstacles
- Provide recommendations for modifications to ensure achievement of goals and preparing reports
- Supervise, recruit, and train, security officers
- Develop and implement security policies, protocols, and procedures
- Monitor surveillance and implement emergency response strategies
- Preserve and ensure organization property/environment was secured, protected, and safe for employees, visitors, and other organization stakeholders
- Work collaboratively with other managers and management representatives in Security to achieve organization-wide results and determine operational needs
- Assist with managing budgets for security operations and monitor expenses
- Attend meetings with other managers/upper leadership
- Plan and coordinate security operations for specific events
- Create reports for management on security status

PROFESSIONAL EXPERIENCE CONTINUED

Signal 88 Security

Memphis, TN

Position: Director of Law Enforcement

July 2022 to Jan 2023

Position: Director of Field Training and Security

September 2021 to July 2022

- Oversaw all site law enforcement officers Walmart, Sam's, and Walmart/Sam's Fulfillment Centers
- Managed hiring selection, scheduling, training, and support for site law enforcement officers
- Managed scheduling with secure time digital phone system, Edge 88 Operations, Live Dashboard Scheduled, Digital Geo Checkpoints, and Patrolling Systems
- Served as the primary point of contact and liaison between the client, site law enforcement officers, and the CEO
- Conducted safety trainings to ensure site law enforcement officers are properly trained to perform duties, assigned tasks, comply with uniform codes, and conduct random inspections
- Coordinated with local law enforcement and safety staff as required to support and/or conduct investigations and prosecutions
- Developed and implemented training programs covering safety and security procedures as well as ethics and integrity to gain improvements in the operation
- Collaborated and communicated daily with CEO to provide updates, reports, and accurate information from all interactions
- Reviewed, revised, maintained, and implemented the organizations safety and security policies and procedures
- Stayed abreast all site law enforcement incidents and ensures proper documentation is completed
- Traveled to region client properties in different cities to train recruit, hire, and train officers
- Established and maintained positive client relationships with Store Management and AP Coaches on site

PATH (People Assisting The Homeless)

Los Angeles, California

Position: Security Manager

March 2016 to August 2021

- Managed and oversaw security training staff and operations; Investigated and resolved issues
- Developed, scheduled, implemented, monitored, and evaluated security programs, projects and operations
- Executed the responsibilities according to lawful and ethical standards
- Utilized personal judgment and initiative to develop effective/constructive solutions to challenges and obstacles
- Provided recommendations for modifications to ensure achievement of goals and preparing reports
- Supervised, recruited, and trained, security officers
- Developed and implemented security policies, protocols, and procedures
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PROFESSIONAL EXPERIENCE CONTINUED

RMI Metro Train Goldline

Los Angeles, California

Position: Armed Safety Officer

June 2018 to August 2021

- Observed patrolling and securing Metro personnel, passengers, property, equipment, assets, revenues, and facilities; Executed direct supervision over security personnel assigned for a particular shift
- Created staff deployment schedules and conducted daily briefings on procedures for transit security
- Enforced rules, policies, regulations, orders, and Metros code of conduct Receives, interviews, and responds to customer and employee complaints regarding security issues
- Conducted first-line investigations of major incidents, administrative investigations, and Use of Force Investigations; Provided security training to subordinate Metro RMI Goldline
- Conducted security reviews, prepared written evaluations/correspondences, and recommendations for increasing security at Metro facilities and operations
- Interpreted federal, state, and local laws, and Metro policies, operations, and procedures
- Assisted in monitoring compliance and performance of private contract security programs and staff
- Coordinated and communicated with appropriate Metro departments, security, and/or law enforcement agencies on cases involving security or criminal activities

Fuller Seminary University

Pasadena, California

Position: Campus Safety Officer

June 2018 to January 2020

- Managed and oversaw security training staff and operations; Investigated and resolved issues
- Developed, scheduled, implemented, monitored, and evaluated security programs, projects and operations
- Served and protected life and property for students, staff, faculty, and guest
- Patrolled unit, Gem cart, foot, and/or bicycle patrol of campus roadways, walkways, parking lots, administrative and academic buildings and residential areas located on campus as well as other off property locations and student housing located near campus
- Interacted positively with the campus community members and assisted members in identifying potential safety and/or criminal problems
- Provided excellent customer services to students, faculty, staff, and visitors
- Proactively implement the department's community policing program
- Conducted initial investigations of reported crimes and incidents occurring on Fuller property and submit appropriate reports; testify in court as necessary
- Investigated traffic accidents within the boundaries of campus and prepare accident reports
- Directed traffic as necessary; provided directions/assistance to students, faculty, staff and visitors
- Responded to and managed all emergency and disasters on campus
- Conducted safety trainings, including fire drills, evacuation procedures, and disaster preparedness
- Responded to requests for routine/emergency medical assistance and rendered first aid and/or CPR/AED when necessary
- Ensured that activity and crime logs were current and maintained accurately
- Observed safety hazards and promptly reported them to appropriate persons, as well as responding to all security and fire alarms; Unlocked/secured appropriate buildings, rooms, and facilities as directed
- Enforced Seminary Policies, California Penal and Vehicle codes on university property when necessary

Bannerman Security

Los Angeles, California

Position: Armed Security Officer

October 2015 to March 2016

- Supervisor, patrolled on foot/patrol rover at Path Homeless Shelter
- Ensured security and protection of client property in various locations such as private clients (celebrities), bars, professional ball games, construction sites, private venues, special events, banks, commercial property, colleges/schools, etc.
- Conducted investigations into thefts, acts of vandalism, misconduct and other activities detrimental to a company, its employees, and its customers
- Documented reports of all security activities and communicated special information by radio, telephone, etc; Served as a liaison between the client and Los Angeles Police Department

PROFESSIONAL EXPERIENCE CONTINUED

Memphis Police Department

Memphis, Tennessee

Position: Clergy Police

March 2012 to Present

- Trained in criminal investigation, domestic violence, evidence possessing, gang activity and gang awareness, human trafficking and exploitation, interviews and interrogations, vice and narcotics, attorney general, and Cyberwatch and Real Time Crime Center
- Share useful knowledge and explore potential roles in which law enforcement and faith-based community can play towards crime prevention and crime reduction goals
- Serve as a liaison for the Clergy Police Academy and the Memphis Police Department

Memphis Police Department

Memphis, Tennessee

Position: Police Recruit

October 2008 to June 2009

- Trained to patrol areas as assigned, check buildings/vehicles for break-ins, enforce traffic ordinances, investigate law violations, interview witnesses and preserve crime or accident scenes and evidence for investigating officers
- Trained to make arrests, conduct searches/surveillance, traffic stop violations, serve warrants, subpoenas and other court orders, interview or interrogate witnesses, suspects, or violators
- Trained to write reports of crime scenes, traffic investigations, and communicate special coded information by patrol car/hand-held radios; Trained to operate and use deadly force weapons and equipment associated with law enforcement activities; Trained to promote public safety and security, crime prevention, and general enforcement of the law and city ordinances

Roman Guard Security

Memphis, Tennessee

Position: Operation Manager/Undercover Officer

January 1997 to July 2006

- Supervisor; responsible for creating weekly Security Officer work schedules
- Duties entailed patrolling grounds/facilities on various shifts, including special events; escorted special guests if necessary; Ensured proper procedures were followed and maintained among staff
- Provided security for several major companies in the Greater Memphis area
- Responded to emergency/non-emergency situations and provided back-up support to other security units in a timely manner
- Prepared files and reports; made schedules for staff; served as a liaison between clients and the Memphis Police Department
- Assisted law enforcement agencies in servicing warrants/subpoenas, making arrest, preparing cases, and attending court hearing as necessary

Bankers Life Insurance Company

Memphis, Tennessee

Position: Insurance Representative/Investor

October 2014 December 2016

- Served as an Insurance underwriter of Life Insurance Index Annuities, Mutual Fund Investments, and Colonial Penn Critical Care Long/Short Term Policies/ Medicare Supplement Insurance for seniors through United Healthcare and Humana
- Served as an Educator of Life Insurance products, annuities, stock, bonds, mutual funds, 401K and long/short term disability insurance
- Assisted customers with selecting the most appropriate policies for health, life, and properties
- Customized insurance programs to suit individual customers; Advise clients on how to minimize risk
- Attended meetings, seminars, and trainings to learn about new products, services, skills, and received technical assistance in developing new accounts
- Communicated with policyholders to deliver and explain policy, to analyze insurance program and suggest additions or changes, or to change beneficiaries

PROFESSIONAL EXPERIENCE CONTINUED

Security Builders

Memphis, Tennessee

Position: Transactional Real Estate Broker/ Personal Assistant to Owner April 2004 to June 2006

- Sold more than 7 million dollars in residential real estate in a six month period
- Responsible for marketing new construction and previously owned properties

Beauty The Earth Lawncare Service

Memphis, Tennessee

Position: Owner/Manager

February 1995 to June 2006

- Performed diverse duties in customer operations from the point in which a prospective customer initiated contact with a distribution channel until the customer no longer subscribed to the service
- Managed and supervised day-to-day operations of commercial and residential lawn maintenance
- Solicited new clients; Maintained customer accounts
- Marketed using various forms of media

Alpha Maxx Healthcare

Memphis, Tennessee

Position: Director of Healthcare Ministry

May 2001 to August 2002

- Provided spiritual counseling and guidance to low-income pregnant women and their support team
- Served as a resource for community outreach programs and managed a nursing staff team

Memphis City Schools

Memphis, Tennessee

Position: Teacher's Assistance

August 1994 to February 1995

- Provided support and assistance to middle school teachers with classroom assignments and school activities

EDUCATION

INTERNATIONAL MIRACLE INSTITUTE

Pensicola, FL

Doctor of Christian Theology

October 2017

Master of Christian Theology

October 2017

Bachelor of Christian Theology

December 2017

BELLHAVEN UNIVERSITY

Memphis, TN

Sociology Coursework

2012-2013

SHELBY STATE COMMUNITY COLLEGE

Memphis, TN

Business Management Coursework

May 1992-1993

CARVER HIGH SCHOOL

Memphis, TN

Diploma

May 1989

PROFESSIONAL LICENSE/CERTIFICATION

- Federal Emergency Management Agency (FEMA) IS-00800.c, IS-00100.c, IS-00200.c, IS-00700.c
- Clergy License-Memphis Police Department **Memphis, Tennessee**
- Clergy License-Higher Ground Always Abounding **Columbus, Ohio**
- Clergy License-International Miracle Institute **Pensicola, Florida**
- Guard Registration **State of California and Tennessee**
- Insurance Agent/Producer **State of California and Tennessee**
- 7 Firearm Permits **State of California**
- Active Shooting Certificate **State of California**
- Proprietary Private Security Officer **State of California**
- Cardiopulmonary Resuscitation (CPR) **State of California**
- Sexual Harassment Certificate **State of California**
- Security Certificate of Training, Gas, and Pepper Spray **State of California**
- Security Certificate of Report Writing **State of California**